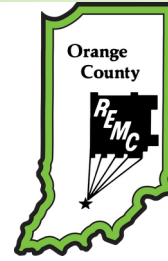


# Residential Water Heater Terms & Conditions



## Eligibility Requirements

- Must be a current Orange County REMC residential member-consumer.
- Equipment installations must be in a home served by Orange County REMC.
- Applicant must occupy the home where the equipment is installed year-round (12 months).
- Program eligibility includes prior participation in rebate programs, with incentive and measure caps specific for each program. Applications in excess of program caps will not be processed.

## Water Heater Rebate Program Requirements

- The water heater rebate is designed for installation or upgrades of Wi-Fi-enabled electric storage water heaters and heat pump water heaters. Standard electric resistance water heater with no Wi-Fi capabilities built in, tankless water heaters and gas water heaters do not qualify for an incentive.
- All homeowners must provide proof of Uniform Energy Factor (UEF) rating.
- Submission for water heater rebate must include application, itemized receipt or invoice and picture or certificate noting UEF rating. Applicant should understand no rebate will be given if applicant and/or applicant's contractor fails to provide required documentation.
- Limit of two rebates per household, per useful life of eligible equipment.

## Program Parameters

- All rebated equipment must be new. Used or rebuilt equipment is not eligible for an incentive.
- Rebated equipment must meet all requirements from the manufacturer's warranty.
- Rebated equipment must meet the technical specifications listed in the application form.
- Applicant agrees to purchase power from Orange County REMC for a period not less than the deemed measured useful life of rebated equipment. Should the applicant receive 100% of their power from any source other than Orange County REMC, including generation owned by the customer before the end of the equipment's deemed useful life, the applicant agrees to refund the full amount of the rebate to Orange County REMC.
- Hoosier Energy maintains full discretion over the rebate and reserves the right to modify the program at any time.

## Application Procedures and Deadlines

- Applications are processed on a first-come, first-served basis while funds are available.
- Submission for rebates must be within 90 days of installation in the same calendar year.
- Applications become the property of Orange County REMC and will not be returned. Please keep a copy for your records.

## Right to Confirm Installation

- Pre-install inspection: Orange County REMC reserves the right to inspect the program participant's premises to verify that equipment meeting program qualifications exists prior to providing an incentive. The program participant agrees to provide reasonable access to the premises for such purposes.
- Post-install inspection: Orange County REMC reserves the right to inspect the program participant's premises to verify that equipment matching the information provided on the program application has been placed in service at that location. The program participant agrees to provide reasonable access to the premises for such purposes.
- Post-inspection: The program participant will have 30 days from the request date to submit any additional information requested by Orange County REMC. Failure to submit requested information may result in application rejection.



- If any requested inspection finds the program participant or the program participant's contractor did not comply with program rules and standards, any incentive received must be returned to Orange County REMC within 60 days of notice of such inspection.
- Orange County REMC reserves the right to conduct an additional post-install inspection for program portfolio evaluation, measurement and verification (EM&V) purposes. Incentives received will not be affected by the results of this inspection.

## **Incentive Payments**

- Orange County REMC reserves the right to approve or deny incentive.
- The incentive payment cannot exceed 50% of the total equipment cost. Installation, taxes and fees cannot be included in the equipment cost.
- Rebates may take up to six weeks from receipt of the application by Orange County REMC to process.
- Approved rebates will be returned to the applicant in the form of a check by mail, via the U.S. Postal Service, or through a bill credit.
- Application approval is not a guarantee of incentive payment.
- Orange County REMC reserves the right to withhold payment for products that do not meet the program requirements as determined within its sole discretion.
- Orange County REMC is not liable for incentives promised to members as a result of a contractor misrepresenting or not verifying the rules of the program. Only Orange County REMC has the right to approve an application and the incentives.
- Incentives are paid as a one-time, one-program offer and cannot be combined with incentive payments, rebates, or discount programs from other utility providers.

## **Logo Usage**

- Program applicants and program participants may not use any member cooperative or Hoosier Energy logo or name without prior express written permission.

## **Program Disclaimers**

- Your electric cooperative and Hoosier Energy REC, Inc.
  - Does not endorse any particular manufacturer, product or system design by offering these incentives;
  - Will not be responsible for any tax liability imposed on any program participant as a result of the payment of incentives;
  - Does not expressly or impliedly warrant the performance of any installed equipment and hereby disclaim any and all warranties, express or implied, including the warranties of merchantability or fitness for a particular purpose;
  - Is not responsible for the handling, storage, treatment, transportation or disposal of any waste generated as a result of any measures for which incentives have been applied for and/or received under this program nor any resultant environmental contamination related to the same;
  - Is not liable for any damage caused by the operation or malfunction of the installed equipment; and
  - Does not guarantee that a specific level of energy or cost savings will result from the implementation of energy conservation measures or the use of products funded under this program.