

Orange County REMC Prepaid Electric Service Election Form

About Your Prepaid Service Account

- Prepaid Electric Service accounts do not receive monthly energy bill statements. Account transaction history (kilowatt hour usage, charges, and payments) is available via the internet at www.myremc.coop.
- Prepaid Electric Service accounts are not subject to late payment fees or disconnection/reconnection fees.
- Prepaid Electric Service accounts are subject to all other charges applicable to the conventional billing rates.
- Prepaid Electric Service accounts will be subject to immediate disconnection anytime an account does not have a positive balance.
- Prepaid Electric Service accounts do not require a security deposit.
- Prepaid Electric Service accounts are not eligible for payment arrangements, budget billing, or bank draft.
- Payments are posted only after they are received by Orange County REMC.
- Payments made in the depository will not be posted until 8:00 A.M. the next business day.
- Payment options: **A minimum payment of \$5 is required when using debit/credit cards unless the final bill is less than \$5.**

Pay in Person:

Orange County REMC
7133 N. State Rd. 337
Orleans, IN 47452
Office Hours-7:00-5:00 Monday - Friday

Send payments:

Orange County REMC
P.O. Box 3169
Martinsville, IN 46151

Pay Remotely:

Online: at www.myremc.coop using a Check or Debit/Credit Card (\$5 minimum card payments)
By Phone 24 hours a day: at (855) 865-2229 using a Check or Debit/Credit Card (\$5 minimum card payment)
Payments may be dropped in the depository located under our drive-through canopy (no cash please).

Value Added Service Elections:

40 Watt LED Security Light @ \$0.33 Daily Rate
175 Watt MV Security Light @ \$0.33 Daily Rate
100 Watt HPS Security Light @ \$0.33 Daily Rate
Surge Equipment Lease @ \$0.20 Daily Rate
Air Evac @ \$0.17 Daily Rate

Monthly Rate:

Daily Customer Charge \$0.20 per day
Monthly Facility Charge \$0.87 per day (\$26 per month)
Energy Charge \$0.1124 per kWh
+ or - Wholesale Power Adjustment

Alerts and Communications:

Threshold 5 days/\$20 dollars balance notification
Email address: _____
Phone Number: _____

(All normal taxes and regulatory fees apply.
Rates are subject to change in conjunction with
Orange County REMC's Tariff)

***Number you can be reached before 9:00 A.M.**

Orange County REMC reserves the right to modify the service rules and regulations at any time without prior notification. Current service rules and regulations governing Prepaid Electric Service billing may be found on the Cooperative's website at www.myremc.coop under Prepaid Electric Service.

I have read and understand the terms and conditions of prepaid metering service above, and will abide by the Cooperative's tariff, rules and regulations. I also waive all claims or action against Orange County REMC and agree that Orange County REMC will not be held responsible for any direct or indirect damage to property, injury to persons (including death) for any failure to make timely purchases of electricity to maintain a credit balance in account in order to maintain uninterrupted electric service. This agreement completely releases Orange County REMC from any damages related to service interruptions.

I understand and agree that it is my responsibility to make sure I maintain a credit balance for uninterrupted service. In order for me to receive the necessary system alerts to avoid disconnection of service, I must provide Orange County REMC with current phone numbers and or email address.

Name: _____
(Please Print)

Account # _____

Signature: _____

Date: _____

Orange County REMC Representative:

Date: _____

Orange County REMC Prepaid Electric Service

Orange County REMC's Prepaid Electric Service (PES) program allows members to structure energy payments in a way that best fits their need. The PES program allows members to view their daily usage online and receive notifications about the status of their account by telephone and/or email. The PES program eliminates the requirement for large security deposits.

Prepaid Electric Service Requirements:

- Individuals must become members of Orange County REMC by completing an application for service and paying a \$25 refundable membership fee.
- Members must pay all applicable fees and charges prior to commencement of the service.

Prepaid Electric Service General Information:

- The Cooperative may allow enrollment into the PES program only after the above requirements are met.
- Service under the PES program is optional.
- Members receiving service under the PES program will not receive a monthly paper bill.
- PES accounts are billed in accordance with the Cooperative's applicable rate schedule (attached). The Cooperative installs, maintains, and retains ownership of prepaid service equipment.
- Service rendered under the PES program is subject to the provisions contained in the Cooperative's tariffs, bylaws and general rules and regulations. Resale of electric service is not permitted.
- Notices of account activity and disconnection can be delivered by phone and/or email. The delivery method is chosen by the member and it is the responsibility of the member to keep delivery methods current.
- Payment for pre-paid service is made in advance. When an account balance reaches \$0.00, service is automatically disconnected by the PES equipment. Reconnection will occur after a payment equal to the overdrawn amount plus a \$25.00 minimum is made. When a PES account is disconnected, fixed charges (daily administrative fee, security light charge, etc...) continue to accumulate and are deducted from the next payment for electric service. Disconnection for non-payment does not release member from the obligation to pay daily fixed charges or other costs.
- If a returned payment or other chargeback is received on a PES account, the amount of the returned payment and a returned payment fee of \$20 are charged to the

account immediately. If this reduces the account balance to \$0.00, service will be disconnected immediately. Cooperative retains the right to decline payment by check, electronic or otherwise, if a member has 2 or more returned items within a 12 month period.

- Energy assistance and trustee payments are applied to PES accounts only upon receipt of payment by the Cooperative. Pledges will not be accepted to prevent disconnection of service. _____ **(customer initials)**
- PES accounts disconnected for ten (10) days or longer will be closed. Such accounts will be final billed in accordance with Cooperative policies. Members must re-apply for service as new members to re-establish service.
- PES accounts are subject to disconnection 365 days a year (including observed holidays) if the balance on the account reaches \$0.00.
- Members may choose to revert back to conventional residential billing. In that event, all requirements of the applicable rate schedule must be met including full payment of a security deposit, equal to two or three times the monthly average of the location plus any past due amounts and associated fees. Accounts billed under the PES option for less than twelve (12) months are charged a \$50.00 administrative fee to convert to conventional billing.
- Payments can be made in the office or by phone during normal business hours (7:00 A.M. to 5:00 P.M.), by mail, in depository, online at www.myremc.coop or by calling our automated telephone system at 1-855-865-2229. Orange County REMC is not responsible for mail delivery. A minimum payment of \$5 is required for all debit/credit cards unless the final bill is less than \$5.
- A miscellaneous amount appears on PES accounts once a month to reconcile the account to the traditional billing system. The amount may be a credit or charge depending on the balance of the account upon completion of the traditional billing process.
- Orange County REMC is not responsible for damages to electric or electronic items in use at a service location at the time of an automatic disconnection or reconnection of service.

I have read and agree to the terms of pre-paid metering service:

Name

Account number

**ORANGE COUNTY RURAL ELECTRIC
MEMBERSHIP CORPORATION
P. O. Box 208
Orleans, IN 47452**

**Rate 107
Sheet No. 1**

RATE 107

PREPAID SERVICE RIDER

APPLICABILITY

Available to all conventionally metered single phase services billed under Rates 101 where bi-directional AMI infrastructure is in place. Not available for service locations using CT or PT metering.

APPLICATION:

This schedule is applicable to all electric service for domestic purposes to individually metered single-family domestic dwellings or commercial buildings. This schedule may be offered as an option to requiring a security deposit as a condition of service to ensure payment of energy bills.

CHARACTER OF SERVICE:

Service under this schedule shall be alternating current, sixty (60) Hertz, single phase at a voltage of approximately 120/240 volts three wire. All service required on a premises by the member will be supplied through one meter. Standby or resale service is not permitted.

MONTHLY RATE:

The monthly facilities charge and energy charge shall be the same as for Rates 101. In addition to the facilities and energy charges, an administrative fee of \$0.20 per day will be charged to all prepaid accounts. The administrative fee shall deduct from the account balance daily.

Board Approved by: _____
W. Eugene Roberts, Secretary

**Approval Date: March 29, 2012
Effective Date: May 1, 2012**

(Continued on Sheet 1A)

**ORANGE COUNTY RURAL ELECTRIC
MEMBERSHIP CORPORATION
P. O. Box 208
Orleans, IN 47452**

**Rate 107
Sheet No. 1A**

(Continued from Sheet 1)

RATE ADJUSTMENT

The above rates are subject to a Purchased Power Cost Adjustment Tracking Factor in accordance with the order of the Public Service Commission of Indiana approved December 17, 1976 in Cause No. 34614. The Purchased Power Cost Adjustment Tracking Factor stated in Appendix A, Sheet No. 1 is applicable hereto and is issued and effective at the dates shown in Appendix A.

FUEL COST ADJUSTMENT CLAUSE

The above rates are subject to a fuel adjustment clause as defined in Appendix A.
