A Touchstone Energy® Cooperative

www.myremc.coop
www.orangecountyfiber.coop

CONTACT US
Office: 812-865-2229
Toll Free: 888-337-5900
Bill Payments: 855-865-2229 (Option 2)

EMAIL
orangecoremc@myremc.coop

OFFICE HOURS
7 a.m.–5 p.m., Monday-Friday

STREET ADDRESS
7133 N. State Road 337
Orleans, IN 47452

MAILING ADDRESS
P.O. Box 208, Orleans, IN 47452

TO REPORT SERVICE INTERRUPTIONS, PLEASE CALL 855-865-2229, (OPTION 1) DAY OR NIGHT.
Have the phone number associated with your account ready when reporting outages. Please limit after hours calls to emergencies and outage situations.

BOARD OF DIRECTORS
Eugene Roberts, District 1
Randy Roberts, District 2
Danny Easterday, District 3
Rodney Hager, District 4
Ben Lindsey, District 5
Brian Hawkins, District 6
George Key, District 7

REMC SENIOR STAFF
Matthew C. Deaton, *General Manager/CEO*
Marcy Bennett, *Office Manager*
Misty Tincher, *Accountant*
Mark Belcher, *Member Services Manager*
Billy Chastain, *Operations Manager*

LIKE US ON FACEBOOK
www.facebook.com/orangecountyremc

You're invited!

Make plans to attend the REMC annual meeting

Join us June 7 for our annual meeting.

Orange County REMC wouldn't exist without our members! That's because YOU are our REMC. But have you ever wondered why you should attend our annual meeting? Here are three great reasons why you should attend:

1. It's fun!
2. It's free!
3. It's all for you!

Join us on June 7 at the Paoli Jr./Sr. High School for our annual meeting. Doors open at 4:30 p.m. for fun, food and the opportunity to share in our special community.

We have plenty of activities, so let your kids and the kid in you enjoy some well-deserved time off from your regular routine. Members will be treated to a catered meal from Schnitzelbank, including fried chicken, beef brisket (Au Jus), German fries and parsley red potatoes, corn, green Beans, fried biscuits and apple butter.

The community/vendor booths will feature IU Health, Hoosier Energy (solar and energy-efficient lighting), DNR bird program, Orange County REMC and Orange County Fiber. Please stop by these booths and ask about how they serve our community.

We will also have plenty of crafts and activities for our younger members.

Kirby Stailey is back by popular demand to provide musical entertainment, and our staff has been busy gathering some great prizes to give away. More importantly, the Orange County REMC annual meeting is a great time to speak with your co-op's elected officials about what's on your mind, as well as on issues that affect our community.

As a member of Orange County REMC, you have a voice in how it is run. You elect directors who are members of Orange County REMC just like you!

Our purpose at Orange County REMC is to improve the quality of life in the community where we live and work while providing safe, reliable and affordable electricity.

Come on out and join us on June 7!

MATTHEW C. DEATON
General Manager/CEO

Rate Schedule

How to compute your monthly electric bill:

Use this information to figure your bill for electric use in April, May and June.

Rate Schedule for Standard Service

Standard Service Consumer Charge..... $26
Standard Service Energy Charge.... $0.1124
Wholesale Power Cost Tracker .. $0.0032734
Total bill x Indiana sales tax..... 7%

Example for 1,200 kWh
Standard Service Consumer Charge.....$26
1,200 kWh @ $0.1124.....$134.88
Wholesale Power Cost Tracker
1,200 kWh @ $0.0032734.....$3.93
Total.....$164.81
Indiana sales tax.....$11.54
Total bill.....$176.34

Rate Schedule for Time-of-Use Service

Time-of-Use Consumer Charge..... $30.90
Energy Charge On-Peak $0.1671
(On-Peak: 7 a.m. to 11 a.m. and 4 p.m. to 9 p.m., Monday–Friday, EST)
Energy Charge Off-Peak..... $0.0691
Wholesale Power Cost Tracker . $0.0032734
Total bill x Indiana sales tax, 7%

Example for 300 kWh (On-Peak) and 900 kWh (Off-Peak)
Time-of-Use Consumer Charge.....$30.90
Energy Charge On-Peak
300 kWh @ $0.1671.....$50.13
Energy Charge Off-Peak
900 kWh@ $0.0691.....$62.19
Wholesale Power Cost Tracker
1,200 kWh @ $0.0032734.....$3.93
Total.....$147.15
Indiana sales tax.....$10.30
Total bill.....$157.45

Rate Schedule for Security Lighting

Security Lighting: 100 W HPS $9.82
Security Lighting: 40 W LED..... $9.82

Visa, MasterCard and Discover cards accepted

Pay by phone at 855-865-2229, option 2.

Visit www.myremc.coop for these services:

- Pay online
- Pre-pay your bill
- Sign up for recurring monthly payment

Operation Round Up at wo

Orange County REMC is proud to announce that $9,573.39 was awarded to local schools, organizations and civic groups and students in the most recent round of grants. This brings the total Operation Round Up grants given back to the communty to over $488,019.80!

We appreciate the many REMC members who allow us to round up their electric bills each month to the next dollar. As you can see, all those nickles, dimes and pennies are adding up to make a big difference in our community.

If you are not currently participating in Operation Round Up, please contact the office and fill out a one-time opt-in form. The form can also be found at www.myremc.coop, in the “News And Events” section.

Listed below is a summary of the most recent grants that were awarded.

Lawrence County Cancer Patient Services $600
Paoli Public Library $3,500
Springs Valley High School Varsity Baseball $2,500
Orange County Sheriff Department K-9 unit..... $500
Springs Valley Youth Football $1,123.39

The following students were each awarded a $750 scholarship, funded by Operation Round Up.

AUDREY ELROD of Orleans High School is the daughter of Cory and Stacy Elrod.

RACHEL UMPLEBY of Paoli High School is the daughter of David and Susan Umpleby.

HEIDI COCHRAN of Paoli High School is the daugher of John and Amanda Cochran.

HUNTER MORGAN of Orleans High School is the son of Justin and Christina Morgan.

ALEXIS HALEY of Orleans High School is the daughter of Chris Haley.

REED TARR of Springs Valley High School is the son of Damon and Kris Tarr.

(No photo submitted.)

rk in *your community!*

Orange County REMC's Stacy Slaten presents a Operation Round Up grant to Mike Allstot of Springs Valley Youth Football.

Orange County Sheriff Joshua Babcock, Deputy K-9 handler Ryan Smith and Finn came to the Orange County REMC office to accept a $500 grant for the K-9 department. They are pictured here with the REMC's Stacy Slaten.

Changes coming for bills and credit card payments

Orange County REMC is transitioning to a new business software. This means your bill will have a new look and on-line account access will change slightly. You will still access your account from our website. However, you will be taken to a new interface called SmartHub. There you will find information more readily available and easier to read and understand.

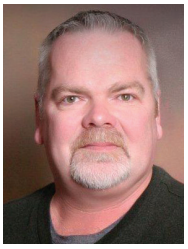
An important date to note: Beginning Aug. 1, if you are currently signed up for our recurring credit card payment program, you will need to log onto SmartHub, create an account and set up your credit card information for this process to continue. Orange County REMC member service representatives are available to help with this process if needed. Just stop by the office. This change is due to PCI DSS (payment card industry data security standard), the standard that helps protect your credit card information.

If you are using the bank draft payment option, nothing will change.

We will continue to update you as we move forward. In the next few months, you will receive a sample bill and "how to read your bill" information. We appreciate your patience and welcome any questions you may have.

How much does it cost?

Understanding various fees, and what they cover



Did you know that Orange County REMC has not increased rates since 2011? For eight years, the co-op has been able to absorb all cost increases we've encountered. In fact, Hoosier Energy just implemented a rate increase on wholesale power cost, and we also plan to absorb that without passing it onto the membership. Our rates will remain the same, including the facility charge. And, in case you're unsure what the facility charge is, let's take a look at what it does and does not cover.

FACILITY CHARGE

The facility charge is set to cover the cost to maintain and operate our electric system infrastructure. This includes, but is not limited to, poles, lines, transformers, trucks, plant, etc. If your power goes out due to a storm, automobile accident, or a tree limb falling through the line, we'll come out repair the problem and restore power at no additional cost to you. I feel it noteworthy to add that Orange County REMC has the lowest facility charge in the Hoosier Energy system at $26/month.

WHAT IS NOT COVERED

Not covered are outages that are not part of our distribution system, like a tripped breaker or blown fuse inside the home's electric panel. That cost is beyond the scope of our system and the responsibility falls on the homeowner to check these things before he or she calls to report an outage. The average cost for our linemen to go out after hours and weekends is between $300 and $500 per call. So, if we were to raise the facility charge to cover those instances, that would place an unnecessary burden of cost on the membership of Orange County REMC.

THE REMEDY

In an effort to prevent all members from incurring this unnecessary burden, Orange County REMC has a separate schedule of charges for service calls after hours when the problem is on the member's side of the meter and not the REMC's. In these cases, the member is charged a fee to dispatch a truck and crew to help recover a portion of the cost incurred by the REMC. The meter base is the determining point. If the problem is before the meter base, then it will be repaired at no additional charge. However, if everything is functioning properly to the meter base and the problem is on the member's side, then the additional fee, based on the actual cost of the work, is charged to the member.

HOW TO PROPERLY REPORT AN OUTAGE

Remember to always check all your breakers or fuses before you call. Make sure the power is out in all rooms in your residence and outbuildings. If possible, check with your neighbors to see if they are also out of power.

Once you have confirmed that the outage is not on your side, call 855-865-2229 to report an outage. **Do not use email or Facebook to report an outage.** These are not monitored 24/7, and therefore we cannot guarantee that they will be received.

MARK BELCHER
Marketing and Member Services Manager

REMC HIRES NEW EMPLOYEE

Please help us welcome Charles Hopper, our new materials manager. He and his wife, Amy, have one daughter, Alivia, and live in Orleans. He is a 1990 Orleans High School graduate who previously worked for Hall Brothers Transportation for 20 years. His family enjoys camping and fishing. He currently serves on the Orleans Cemetery board and the Orange County 4-H Swine Board.

CONNECTING *our* COMMUNITY

2019 ORANGE COUNTY REMC *Annual Meeting*

JUNE 7: PAOLI JUNIOR – SENIOR HIGH SCHOOL

4:30 P.M.	REGISTRATION
4:30–6:30 P.M.	CATERED MEAL
4:30–8 P.M.	CHILDREN'S ACTIVITIES
7 P.M.	BUSINESS MEETING

We'll see you there!

ENTERTAINMENT
BY KIRBY STAILEY