A Touchstone Energy® Cooperative

www.myremc.coop
www.orangecountyfiber.coop

CONTACT US
Office: 812-865-2229
Toll Free: 888-337-5900
Bill Payments: 833-890-7734

EMAIL
orangecoremc@myremc.coop

OFFICE HOURS
7 a.m.–5 p.m., Monday-Friday

STREET ADDRESS
7133 N. State Road 337
Orleans, IN 47452

MAILING ADDRESS
P.O. Box 208, Orleans, IN 47452

TO REPORT SERVICE INTERRUPTIONS, PLEASE CALL 855-865-2229, (OPTION 1) DAY OR NIGHT.
Have the phone number associated with your account ready when reporting outages. Please limit after hours calls to emergencies and outage situations.

BOARD OF DIRECTORS
Eugene Roberts, District 1
Randy Roberts, District 2
Danny Easterday, District 3
Rodney Hager, District 4
Ben Lindsey, District 5
Brian Hawkins, District 6
George Key, District 7

REMC SENIOR STAFF
Matthew C. Deaton, *General Manager/CEO*
Marcy Bennett, *Office Manager*
Misty Tincher, *Accountant*
Mark Belcher, *Member Services Manager*
Billy Chastain, *Electric Operations Manager*
Charlie Rollins, *Fiber Operations Manager*

LIKE US ON FACEBOOK
www.facebook.com/orangecountyremc

In our ever-changing world, Orange County REMC's commitment to our members is the same. We know you're focused on keeping your family safe, while also being as busy and productive as you can. And, Orange County REMC is focused on powering your world – however that may look. We're here for you.

Our team is proud to power our community when it matters most. We want to assure you our team is committed to providing you with the quality service and value you expect from Orange County REMC.

WORKING FOR YOU

While working within local and state guidelines for the COVID-19 situation, our line crews continue to perform much of their normally scheduled work, with modifications to maintain social distancing. As always, we are on alert and are ready to respond to any outages or issues you may experience.

At press time of this publication, our lobby remains closed, but our office staff is still available to help you. We are thankful for modern technology that allows many of our business functions to be completed remotely. As always, the phones will be answered when you call.

We continue to monitor the guidelines for re-opening Indiana laid out by Gov. Holcomb, as well as assessing the situation in our local counties. We will publish information in this magazine and online when we are able to open the REMC lobby to public traffic again.

ALTERNATE WAYS TO PAY YOUR BILL

Even when we are able to open our lobby to the public again, we would like to proceed with a "slow open." That means, we ask our members to continue using remote options to pay their electric bills or get information about their accounts. Most transactions can be completed electronically and over the phone. For members who prefer mobile options, we have the Smarthub app. We also have various options through our website.

DISCONNECTS STILL SUSPENDED

This extended period of economic uncertainty has caused hardship for many families. At this time, we continue to suspend service disconnects and late fees. If you are having trouble paying your bill, please contact us. We can work with you set up payment arrangements.

GETTING BACK ON TRACK

In early May, Gov. Holcomb rolled out the Back On Track Indiana program, which is a roadmap to safely re-open Indiana. Details and timelines for each stage of the re-open can be found at the website, www.backontrack.in.gov.

Although it may be a bit longer before we return to business as usual, our focus is on keeping your life as normal as possible. As the public health response, recommendations and mandates continue to evolve, Orange County REMC will continue adjusting to meet your needs. Please continue to visit www.myremc.com and our Facebook page for updates. We're here for you.

MATTHEW C. DEATON
General Manager/CEO

Rate Schedule

How to compute your monthly electric bill:

Use this information to figure your bill for electric use in January, February and March.

Rate Schedule for Standard Service

Standard Service Consumer Charge..... $26
Standard Service Energy Charge.... $0.1124
Wholesale Power Cost Tracker .. $0.0032734
Total bill x Indiana sales tax..... 7%

Example for 1,200 kWh
Standard Service Consumer Charge.....$26
1,200 kWh @ $0.1124 .....$134.88
Wholesale Power Cost Tracker
1,200 kWh @ $0.0032734.....$3.93
Total.....$164.81
Indiana sales tax $11.54
Total bill $176.34

Rate Schedule for Time-of-Use Service

Time-of-Use Consumer Charge..... $30.90
Energy Charge On-Peak $0.1671
(On-Peak: 7 a.m. to 11 a.m. and 4 p.m. to 9 p.m., Monday–Friday, EST)
Energy Charge Off-Peak..... $0.0691
Wholesale Power Cost Tracker . $0.0032734
Total bill x Indiana sales tax, 7%

Example for 300 kWh (On-Peak) and 900 kWh (Off-Peak)
Time-of-Use Consumer Charge.....$30.90
Energy Charge On-Peak
300 kWh @ $0.1671.....$50.13
Energy Charge Off-Peak
900 kWh@ $0.0691.....$62.19
Wholesale Power Cost Tracker
1,200 kWh @ $0.0032734.....$3.93
Total.....$147.15
Indiana sales tax $10.30
Total bill $157.45

Rate Schedule for Security Lighting

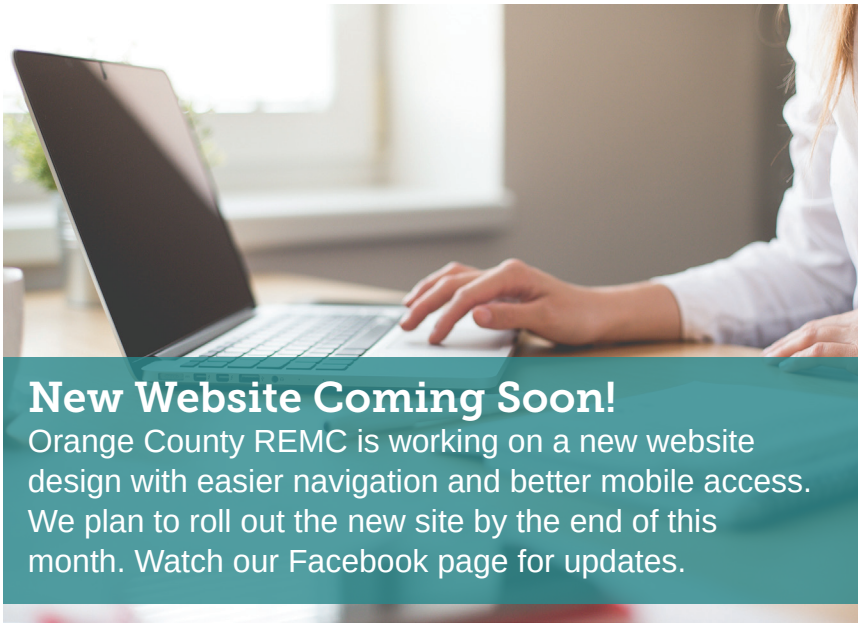
Security Lighting: 100 W HPS $9.82
Security Lighting: 40 W LED..... $9.82

Visa, MasterCard and Discover cards accepted

Pay by phone at 833-890-7734.

Visit www.myremc.coop for these services:

- Pay online
- Pre-pay your bill
- Sign up for recurring monthly payment



New Website Coming Soon!

Orange County REMC is working on a new website design with easier navigation and better mobile access. We plan to roll out the new site by the end of this month. Watch our Facebook page for updates.

SCHOLARSHIP WINNERS NAMED

Commitment to community has been a long-held co-op principle. One of the ways Orange County REMC positively impacts our local community is through youth programs and scholarships. The REMC recently awarded five $750 scholarships to local seniors.

Addison Stailey
Springs Valley High School

Zoe Wallace
West Washington High School

Mason Smith
Paoli High School

We appreciate the many REMC members who allow us to round up their electric bills each month to the next dollar. All those extra nickels, dimes and pennies are adding up to make a big difference for youth in our community.

If you are not currently participating in Operation Round Up, please contact our office to enroll.

Aron Busick
Paoli High School

Emma Roberts
Mitchell High School

TOGETHER TOWARD TOMORROW

2020 ORANGE COUNTY ANNUAL MEETING

Due to the COVID-19 situation, the 2020 Annual Meeting will only be ONLINE.

Your registration card has been mailed to you. Follow the instructions to register, then join us at www.facebook.com/OrangeCountyREMC/ on June 5 to watch a live stream of the business meeting.

JUNE 5 2020

CHOOSE ONE OF THESE 3 WAYS TO REGISTER:

1. REMOTE REGISTRATION: Either sign and return your registration card by mail, or register online at www.myremc.coop before June 5.*

2. EARLY DRIVE THRU REGISTRATION: Sign and bring your registration card to the Orange County REMC Drive Thru during business hours, before June 5. **

3. DAY OF MEETING REGISTRATION: Sign and return your registration card at the Drive-In Registration on June 5, any time between 1 - 6 p.m.**

**Members who register by mail or online will be entered in door prize drawings.*

***Members who bring their registration card to the REMC office early for day of meeting registration will be entered in the door prize drawings and receive their registration gift.*

FACEBOOK LIVE STREAM

7 P.M.
On-Line Business Meeting

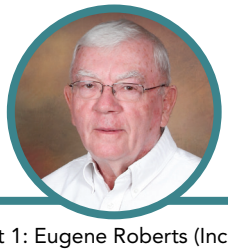
PRIZE DRAWING
Pre-Register to be entered in a prize drawing

The 83rd Annual Meeting of Orange County REMC members will be held virtually on Friday, June 5.

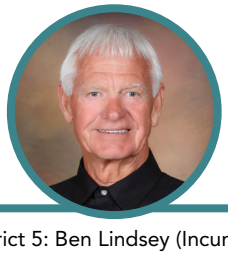
The business meeting will be streamed on Facebook Live beginning at 7 p.m. to take action on the following matters:

- Reports of Officers, Directors and Committees
- Seating of Directors representing Districts 1 and 5 (as no petitions for election were submitted.)
- All other business which may occur before the meeting or any adjournment; or adjournments thereof.

DIRECTORS BEING SEATED ARE:



District 1: Eugene Roberts (Incumbent)



District 5: Ben Lindsey (Incumbent)

WE CAN HELP WITH PAYMENT ARRANGEMENTS.

Orange County REMC understands the important role we have with your family and in our community. We've been a trusted community partner for over 80 years, and it's that community focus that drives us during this time.

If you're unable to pay your bill on time and in full, we encourage you to contact us as soon as possible to make payment arrangements.

We're here for you.

(812) 865-2229
(888) 337-5900
www.myremc.coop

Welcome our newest employee

Orange County REMC and Orange County Fiber would like to welcome new Fiber Technician Joshua Norman, who joined our team in late April.

Norman has 12 years experience in the wireless industry. He is a volunteer firefighter and EMT for Palmyra fire department. He and his wife, Kaylea, have been married since 2012. They reside in Palmyra with their five-year-old son, Parker.

Joshua Norman
Orange County Fiber

Thank You

WE APPRECIATE ALL THE PEOPLE WHO HAVE CONTINUED WORKING ON THE FRONT LINES TO KEEP OUR COUNTRY RUNNING DURING THIS UNPRECEDENTED TIME.

MEDICAL PROFESSIONALS

LAW ENFORCEMENT

FIRE DEPARTMENTS AND FIRST RESPONDERS

GROCERY STORE CLERKS

TRUCK DRIVERS

FARMERS

DELIVERY DRIVERS

WAREHOUSE WORKERS

SANITATION WORKERS

FOOD SERVICE WORKERS

CHILD CARE PROVIDERS

GAS STATION STAFF

... and everyone who has continued to work to keep our country and community moving forward.